



Securing your critical networks

Quality and Environmental Policy

EPICOM, with a history dating back to the early 1990s, has consolidated its position as a leading company in the field of communications security and high-security encryption. Consequently, Executive Management assumes the responsibility of leading an Integrated Management System under the ISO 9001 and ISO 14001 standards, as well as NATO quality requirements according to the PECAL 2110 (AQAP 2110) standard. Our commitment is based on management excellence, customer satisfaction, and environmental protection, with the following scope: "Design, Development, Production, Maintenance, and Technical Support of Cryptological Equipment and Systems for Communications."

EPICOM's policy is built upon the following pillars:

- Technological Excellence: Ensuring that our cryptographic solutions comply with the most stringent security and reliability standards required by our customers and regulatory bodies.
- Customer Focus: Understanding and anticipating our customers' needs, guaranteeing prompt and professional assistance, and fulfilling their requirements to enhance their satisfaction.
- Continuous Improvement Culture: Fostering constant innovation in our internal processes to optimize efficiency and end-product quality.
- Risk Management: Identifying and mitigating operational and technological risks to ensure business continuity and information integrity.
- Environmental Protection: Preventing pollution and reducing the environmental footprint derived from our activities.
- Circular Economy: Optimizing waste management and promoting the efficient use of energy and natural resources across all our facilities.
- Sustainable Design: Integrating environmental criteria into the equipment design phase to facilitate recycling and reduce the use of hazardous substances.

EPICOM is committed to:

- Strictly complying with applicable current laws and regulations, as well as other requirements to which the organization voluntarily subscribes.
- Establishing, reviewing, and communicating quality and environmental objectives annually to ensure the progression of the management system.
- Ensuring that this policy is known, understood, and applied by all personnel, and remains available to all interested parties.

Achieving quality and environmental respect by planning, executing, reviewing, and improving the Management System, taking into account at all times the organization's context, both internal and external.

Juan Carlos del Peso Martín | CEO
September 2026



EPICOM

epicom.es

17, Marie Curie Street. 28521 Rivas-Vaciamadrid (Madrid)